Home Help Individual Provider Revalidation Instructions

Step 4: Associate
Billing Provider/Other
Associations



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

1 January 10, 2023

Table of Contents



Provider Enrollment Revalidation Process



MiLogin and CHAMPS



Step 4: Associate Billing Provider / Other Associations



Provider Resources



Provider Enrollment Revalidation Process

All providers are required to revalidate their Medicaid enrollment information a minimum of once every five years, or more often if requested by MDHHS. MDHHS will notify providers when revalidation is required.



Provider Enrollment Revalidation Process

- This presentation covers the provider enrollment steps that are required during revalidation. Additional provider enrollment steps may need to be updated or reviewed by providers but are listed as optional and are not covered in this presentation.
 - For complete Home Help Individual Provider enrollment instruction: <u>www.Michigan.gov/HomeHelp</u> >> New Enrollment >> <u>New Individual Provider CHAMPS</u> <u>Registration and Enrollment Instructions</u>
- Providers should review the information within each enrollment step to ensure it's up-to-date and accurate.
- When providers update their enrollment information, a new record is created for Provider Enrollment to review. Providers can change the updated information through the new record until the enrollment is submitted to the State for review.



Provider Enrollment Revalidation Process

- Providers have a 90-day period to complete their revalidation in CHAMPS.
 - **Note:** The 90-day period to complete a revalidation **ONLY** applies to Home Help providers on their original revalidation attempt. If MDHHS re-opens a closed enrollment, providers will be told of the new timeframe to complete the re-opened revalidation.
 - The first day of the revalidation period, providers will be mailed a letter addressed to their CHAMPS correspondence address located within the Provider Enrollment information.
 - 30 days prior to the revalidation period end date a second letter is mailed if the revalidation has not been completed.
 - If the revalidation has not been completed by the end of the last day of the revalidation period, a termination letter will be generated.
 - For example 2/24/20 is the revalidation cycle end date, and the termination letter will be generated the night of 2/24/20.

If revalidation is not completed during the revalidation period, the provider will have their enrollment closed and payments will stop immediately.

- Once enrollment is closed due to not completing revalidation providers must contact MDHHS Provider Enrollment to have the enrollment re-opened.
 - **Note**: If MDHHS opens the enrollment manually, the provider cannot make changes until the following day.



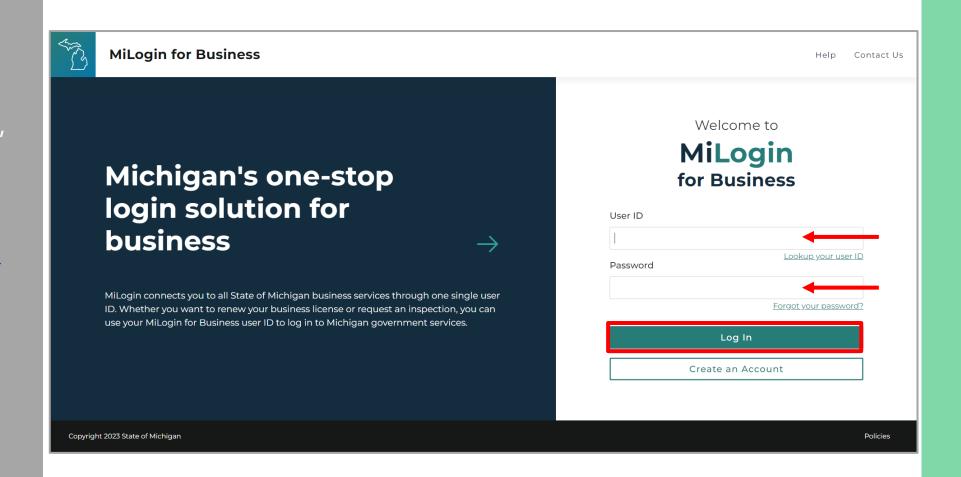
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

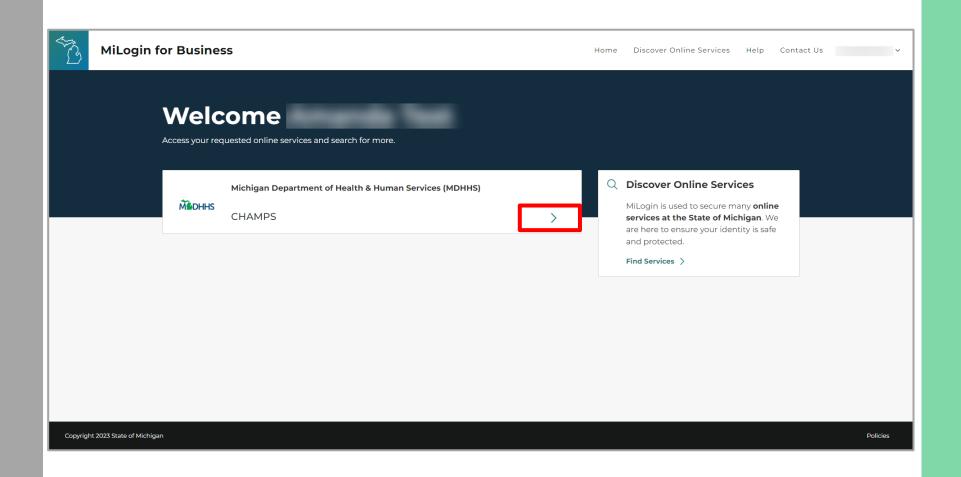


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 <u>https://milogintp.Michigan.g</u>
 <u>ov</u> into the search bar.
- Enter the User ID and Password and click Login
 - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



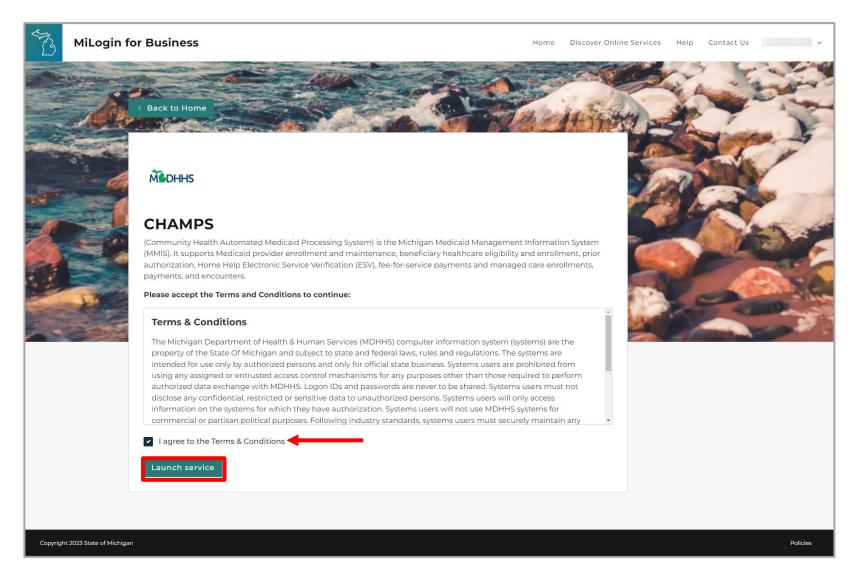


- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.





- Review the terms and conditions and check the 'l agree to the Terms & Conditions'.
- Click Launch service.





- The Provider ID and Name will show in the top dropdown menu
- In the Select Profile dropdown menu, select Atypical Access
- Click Go



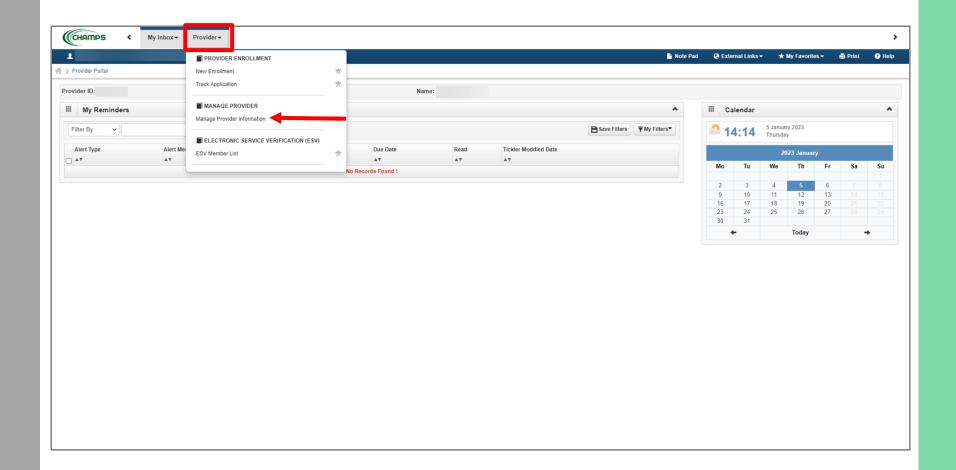


This step should be completed by Providers who are currently associated to an Agency or who are trying to associate to a new Agency. All other providers should skip this step.

- Review Current Agency Association (<u>Slide 13</u>)
- End Dating the Association to an Agency (<u>Slide 16</u>)
- Associating to an Agency (<u>Slide 21</u>)

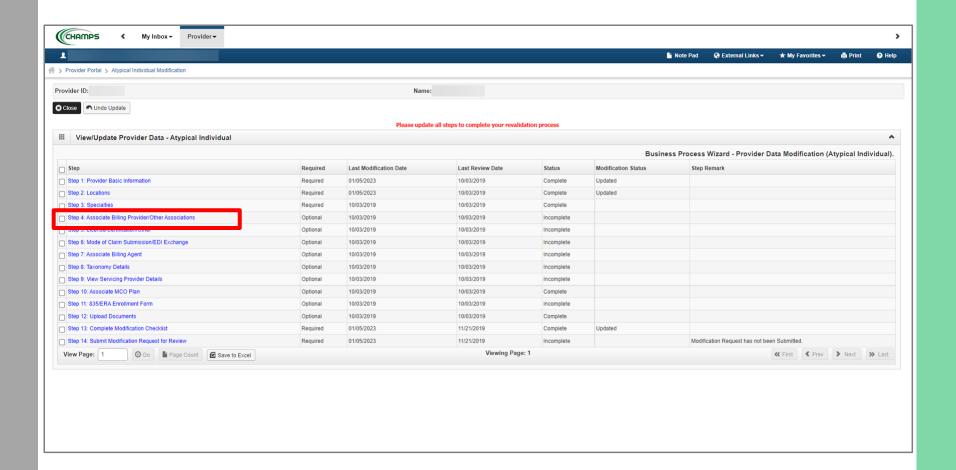


- Click the Provider drop-down menu
- Select Manage Provider Information



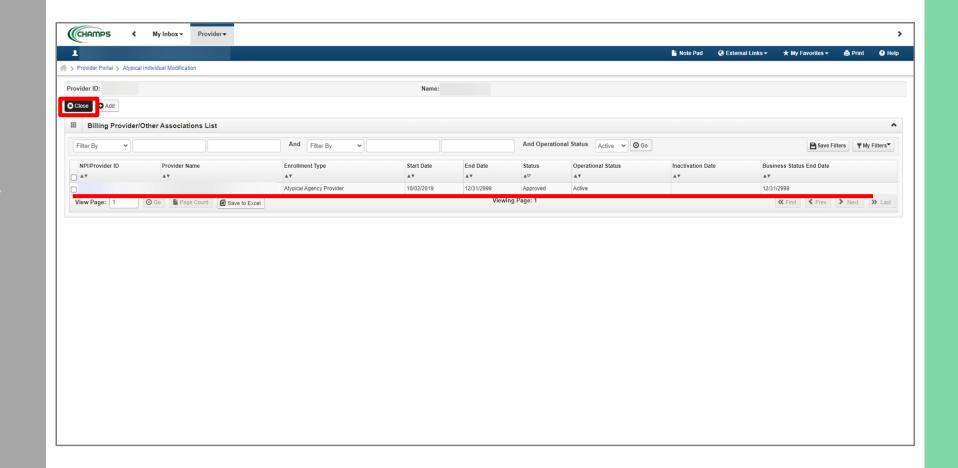


 To review any current agency associations, click on Step 4: Associate Billing Provider/Other Associations.



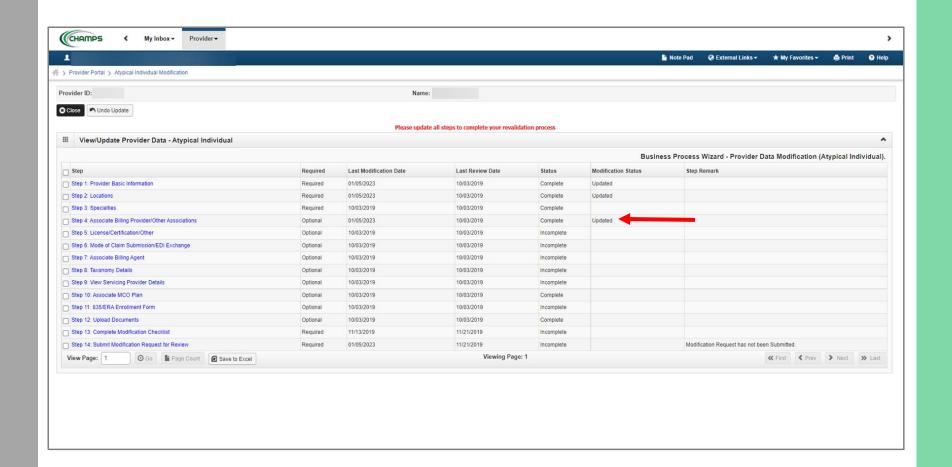


- Review the Agency information.
 - To end date the Association to the Agency, see <u>Slide 16</u>
 - To Associate to a new Agency, see <u>Slide 21</u>
- If no change is necessary, click
 Close.



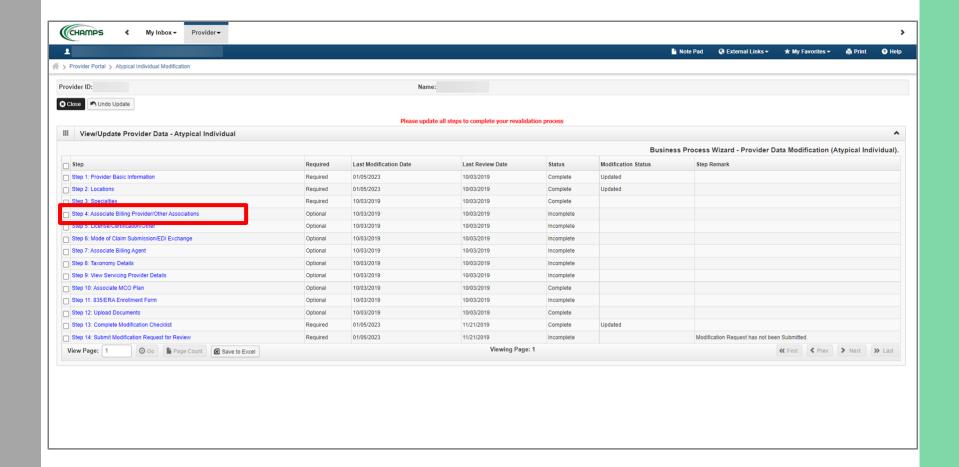


- Please note: Step 4 status has now changed from Incomplete to Complete.
 - If you made any changes, Modification Status will also show Updated.
 - To end date the Association to the Agency, see <u>Slide 16</u>
 - To Associate to a new Agency, see Slide 21
- If you are finished, please review the <u>Provider</u> Resources.



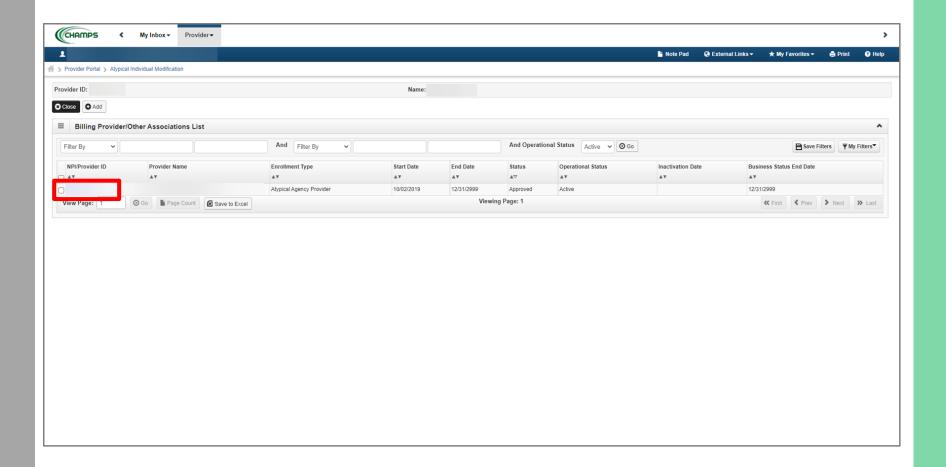


 To End Date the association to an agency, click on Step 4: Associate Billing Provider/Other Associations to review current agency associations.



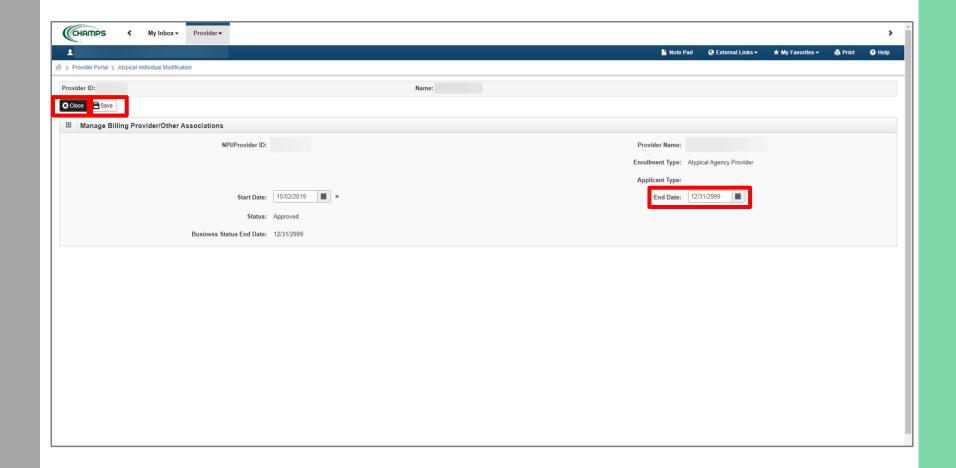


Click on the NPI/Provider ID Hyperlink



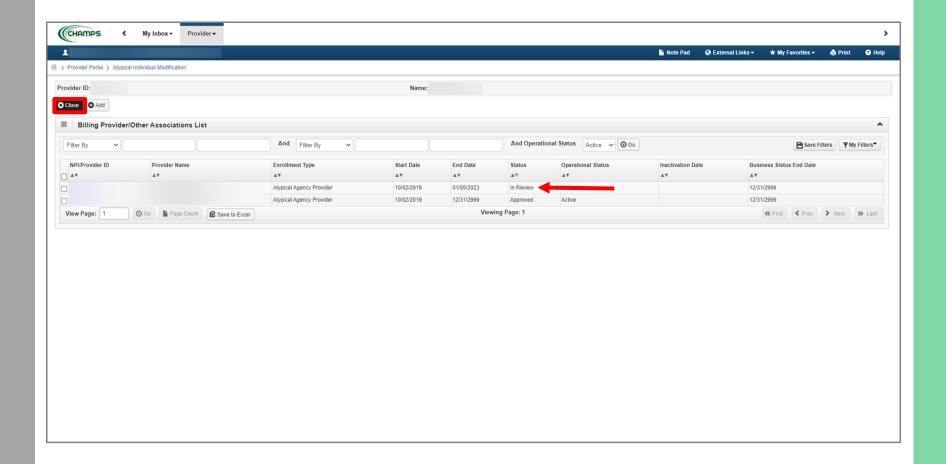


- Enter the End Date you want to end your association to the Agency.
- Click Save
- Click Close



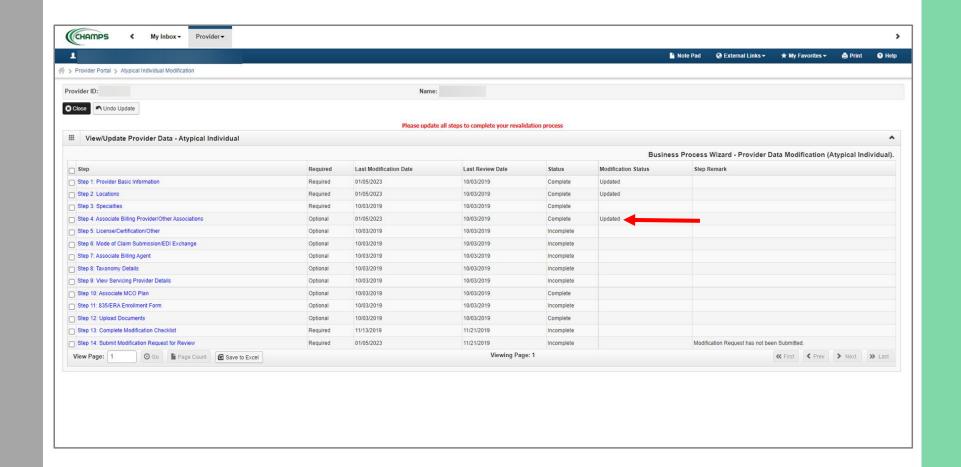


- Click Close
 - Please Note: The End Date is now listed and In Review until the entire modification is submitted.



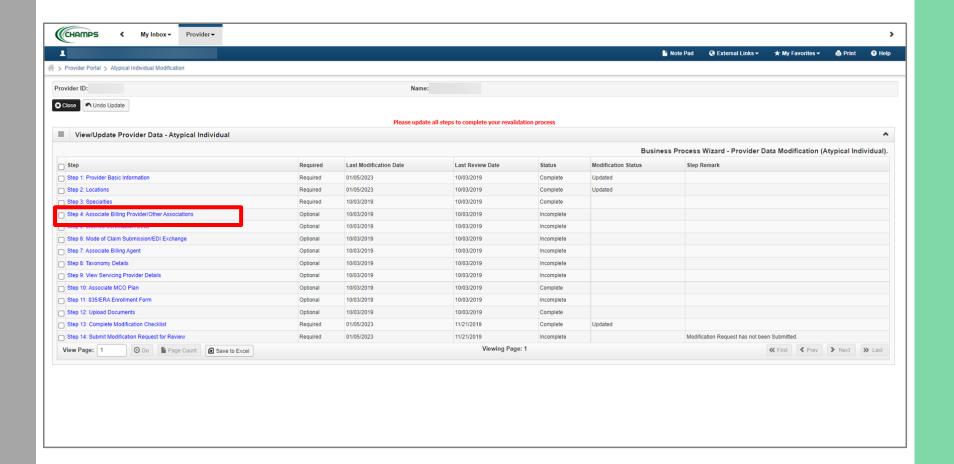


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 - To Associate to a new Agency, see <u>Slide 21</u>
- If you are finished, please review the <u>Provider</u> Resources.



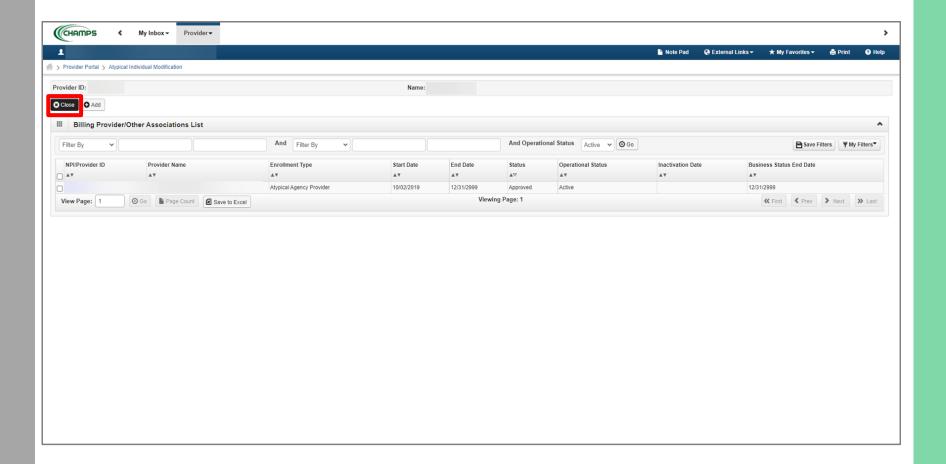


 To associate to an agency, click on Step 4: Associate
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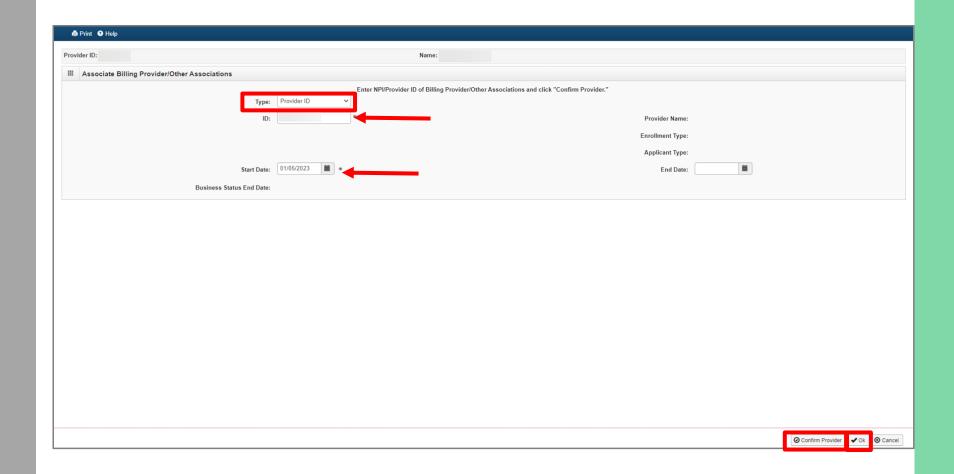


Click Add



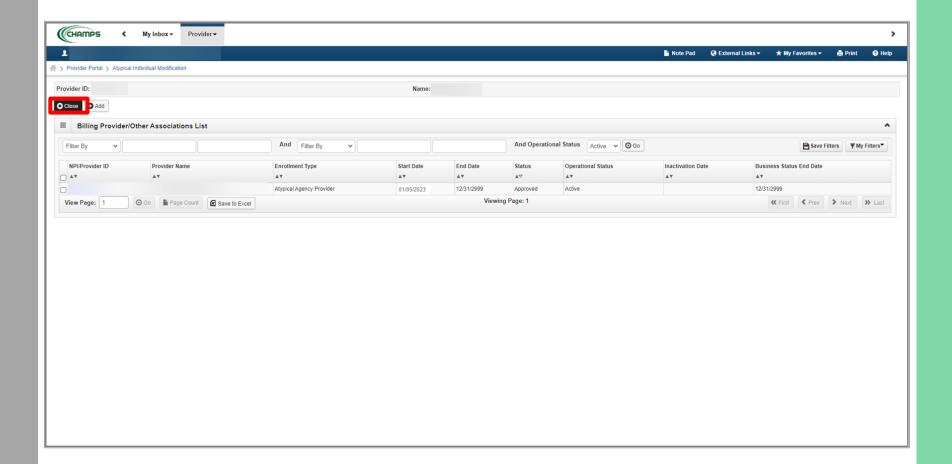


- In the Type drop-down menu, select Provider ID
- Enter the Provider ID of the Agency
- Enter today's date as the start date
- Click Confirm Provider
- Click OK



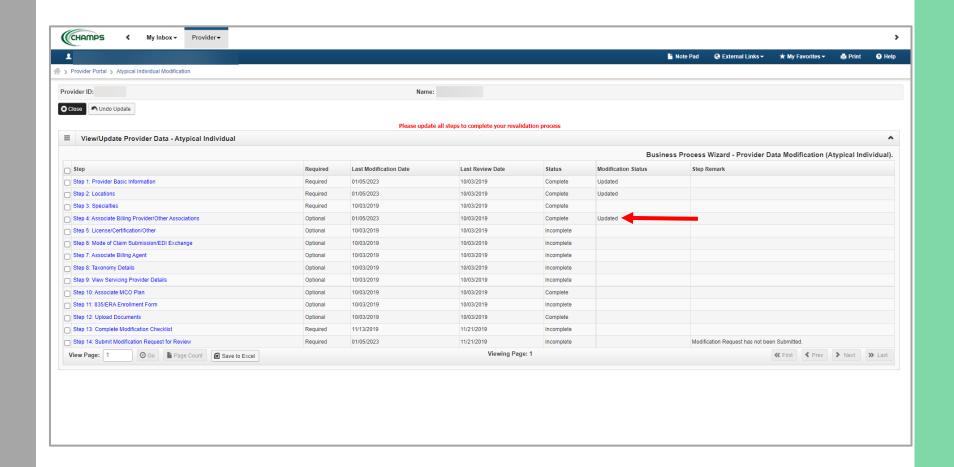


Click Close





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 - If you made any changes, Modification Status will also show Updated.







MDHHS Home Help Provider website:

www.Michigan.gov/HomeHelp





Provider Support:

ProviderSupport@Michigan.gov

1-800-979-4662



Thank you for participating in the Michigan Medicaid Program

